# Daniel Herrada, MBA

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Entrepreneurial Product Manager with 6+ years of experience creating simple solutions for complex problems in social media, telecommunications, fintech, and government contracting. Data-minded start-up founder with strong business and finance acumen driven to use creativity to innovate impactful products that help people.

#### **Key Highlights:**

- Drove 0 to 1 launch of Fintech app increasing engagement by 30% and boosting premium subscriptions by 20%
- Led end-to-end product development for social platform increased users 20% MoM & added 5,000+ users in 3 mo
- Developed & launched Al-powered platform reducing procurement time by 20% & improving cost efficiency by 12%

#### PROFESSIONAL EXPERIENCE

## Co-Founder & Head of Product

Rhyple - Austin, TX

Early-stage social media startup focused on democratizing monetization for all creators.

December 2022 - December 2024

- Launched Rhyple's social platform from 0 to 1, leading end-to-end product development through user interviews, defining user personas, managing feature backlogs in JIRA, and conducting UAT, resulting in a 20% month-over-month increase in user acquisition and 5,000+ sign-ups in the first 3 months.
- Increased user engagement by 30% by defining KPIs aligned with OKRs, tracking success metrics through Mixpanel, and iterating on UX/UI improvements with Figma and Miro, leading to an average session time of 8+ minutes per user.
- Built and executed Rhyple's monetization model, integrating in-platform revenue tools and A/B testing, leading to 35% of active users engaging with monetization features in the first six months, generating \$10,000 in transactional revenue
- Leveraged data-driven insights to develop market-fit strategy, conducting competitor analysis, user journey mapping, and engagement analytics with SQL and Power BI, ensuring product differentiation in the creator economy.

## **Product Manager**

Universal Spartan - Vine Grove, KY

March 2019 - March 2023

Inc. 5000 sourcing solutions provider delivering procurement services to state/federal governments & Fortune 500 companies

- Developed and launched an Al-powered procurement platform, leveraging workflow automation, predictive analytics, and supplier tracking tools, streamlining supplier selection, contract management, and purchase order tracking, reducing procurement cycle time by 20% and improving cost efficiency by 12%.
- Reduced support inquiries by 25% and saved 15+ hr/wk in administrative tasks by creating a centralized client portal through collaboration with engineering to integrate CRM, order management, and secure authentication systems.
- Optimized procurement and inventory workflows by integrating Google Sheets automation and Zapier, reducing stock discrepancies by 20% and improving supplier tracking across 250+ vendor interactions per month.
- Conducted research and stakeholder interviews, synthesizing insights into actionable process improvements that reduced manual reporting time by 40% and improved cross-team operational efficiency by 30%, earning a performance award from the CEO for driving company-wide impact.

#### **Product Manager**

Freelance - Austin, TX

July 2016 - December 2022

- Developed a customer retention dashboard for Verizon, leveraging SQL, Tableau, and predictive analytics, leading to a 15% decrease in customer churn and improving retention forecasting accuracy by 20%.
- Increased active user engagement by 30% and boosted premium subscription conversions by 20% within the first six months through 0 to 1 launch of fintech app, integrating automated budgeting, real-time expense tracking, and financial insights using React Native, Firebase, and Stripe.
- Spearheaded automation initiative for reporting and testing workflows in an early-stage SaaS startup, cutting manual processes by 50 hr/mo by implementing Zapier and Google Sheets automation, accelerating release cycles by 25%.
- Implemented data-driven A/B testing frameworks across multiple projects, improving conversion rates by 20% and optimizing user experience through actionable insights.

#### **EDUCATION**

## Master of Business Administration, Entrepreneurship

University of South Florida, Tampa, FL

2024

**Bachelor of Business Administration, Finance Bachelor of Science in Business and Economics, Economics** 

University of Kentucky, Lexington, KY

#### **CERTIFICATIONS**

## **Certification: Professional Scrum Product Owner I (PSPO I)**

2025

Scrum.org

Certification: Professional Scrum Master I (PSM I)

2025

Scrum.org

### **TECHNOLOGY**

Tableau, Looker, SQL, Power BI, JIRA, Confluence, Asana, Trello, Notion, Figma, Miro, Google Analytics, Mixpanel, Python, Excel, Google Sheets, Airtable, Hubspot, Salesforce, Slack, Github, Postman, Firebase, AWS, Azure, Zapier, React, HTML/CSS, Salesforce

#### **SKILLS**

Product Strategy, Roadmap Development, Agile (Scrum, SAFe, Kanban), Sprint Planning, Backlog Grooming, Epics & Stories, Feature Prioritization, Go-To-Market (GTM) Strategy, Product Lifecycle Management, Monetization Strategy, Business Model Development, Stakeholder Management, Cross-Functional Collaboration, Release Planning, User Research, Market & Competitive Analysis, Customer Discovery, Data-Driven Decision Making, KPI Development, Product Analytics, A/B Testing, UX/UI Optimization, Design Thinking, Customer Feedback Integration, Usability Testing, Research & Trend Analysis, User Story Mapping, Acceptance Criteria, API, Business Analysis, Data Analysis, Forecasting, Product Requirements Docs (PRD), Workflow Automation, Process Improvement, Digital Transformation, 0-1 Product Development, B2C, B2B, B2B2C.